

Deferred Compensation Plan Participants: Follow These Steps to Get Account Information by Phone

One Phone Number, Two Ways to Access Information

During business hours, call 1-800-258-3030, say “Representative.” On weekdays between 8:30 a.m. and 5:00 p.m. ET, plan participants can call 1-800-258-3030 and say “representative.” A client service associate will assist you.

After hours, call 1-800-258-3030, say “Account Information.” After hours, on weekends or anytime you would prefer to use the automated voice- response system, plan participants can call 1-800-258-3030 and say “account information” to hear details specific to your individual fund and account positions.

1. Say “account information”
2. Say “account balance
3. Say “one fund that I own”
4. Say “individual”
5. Say “fund name”
6. Say or key in your account number
7. Say or key in your Personal Identification Number. Callers who have not yet established a PIN for their deferred compensation account should say “representative” to speak with a client service associate and have a default PIN assigned.

You will be prompted to change the default PIN to a new number the next time you log in. Keep this number confidential. From this point on, use your new PIN plus your deferred compensation plan account number to access information automatically.